

# IMPORTANT TIPS

## Guard Against Fictitious Pickup Cargo Theft

In the US, cargo theft using fictitious pickups surged from 1% in 2022 to 17% in 2023. Combat this menace by staying vigilant and using advanced technology. Implement key measures to reduce scam risks.



### Emphasize Direct Communication

- Encourage staff to verify carrier legitimacy by making direct phone calls.
- Cross-check phone numbers with those listed in official databases like the FMCSA website and the SAFER System.



### Utilize Verification Tools

- Use platforms such as FMCSA and SAFER to confirm carrier details.
- Verify information from multiple sources to avoid fake profiles created by scammers.



### Conduct Thorough Document Examination

- Scrutinize documents such as insurance certificates for authenticity.
- Follow up on any suspicions by contacting the issuing companies directly.
- Photograph the truck, driver, and driver's license at the pickup site for potential investigative use.



### Implement Comprehensive Training Programs

- Train staff to identify suspicious signs and verify driver identities.
- Ensure personnel check vehicle markings and cross-reference DOT numbers.
- Foster a culture of vigilance and awareness within the organization.



### Stay Informed and Proactive

- Stay updated on general theft trends and tactics using intelligence sources such as the FBI, Transported Asset Protection Association (TAPA), BSI Supply Chain Solutions and transportation associations.
- Use third-party carrier verification reporting to enhance security.
- Look out for red flags such as reluctance to communicate by phone, lack of a digital footprint, last-minute changes to billing or contact info, and use of non-company email addresses.

Follow these tips to minimize the growing threat of cargo theft from fictitious pickups in your logistics operations.



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